Address the Challenges of Medicaid Expansion With Comprehensive Staffing Solutions

As health plans across the country expand their Medicaid coverage, many lack the resources to adequately manage the added complexity and control operational costs at the same time. While expansion means better health, it also creates logistical and operational concerns that your health plan must address. Demand for services is increasing, and you need the resources to match.

NTT DATA Healthcare Services can help. With our flexible staffing solutions, you get scalable resources — ramp up or down as needed — to meet your changing project and budgetary demands. We can also provide specialized skill sets to augment the knowledge base of your existing staff.

NTT DATA has the breadth and depth of experience to help you optimize operational performance and drive bottom-line results, including:

- A deep talent pool with an average of more than 100 different types of resources
- A comprehensive networking database of more than 47,000 qualified candidates
- More than 30 years of experience providing claims professionals to the healthcare industry
- End-to-end business process and technology experience for payer organizations

For more information about any of our service offerings, please contact **Sandy Hamilton**, Healthcare & Life Sciences Staffing Service at Sandy.Hamilton@nttdata.com or 772-210-5280 (office) 772-579-5796 (cell).

To provide greater flexibility and work within your budgetary needs, NTT DATA offers onsite, home processing and remote service center solutions for all levels of claims processing, auditing and customer service functions.

Our staffing solutions can help you with:

- Customer service staffing and management
- Front-end processing and data entry
- Eligibility and enrollment administration
- Claims processing and adjustments
- Pend management and claims adjustments
- Insurance verification
- User acceptance testing
- Business analysis
- Project management
- Configuration services
- Medical coding from certified coders
- Quality assurance claims audit and consulting services for objective operational review

NTT DATA and the former Dell Services are now one.